

No.F.1(102)NRHM/Accts/2008/4837

dated 29/10/09

ADDENDUM NO.-1

The following amendments are hereby effected in the document for Request for Proposal for Emergency Response Services (September-2009) issued vide Notice No. F.1(102)NRHM/Accts/2008/ 4206 dated 23/09/09 inviting RFP:-

S.No.	Part of the document	Clause No.	Page No.	Amended provision								
1	A1 & A2	Notice & second bullet in clause 3	5 & 6	A fleet of 164 Ambulances equipped with Basic Life Support Systems.								
2	A1 & A2	Notice & second bullet in clause 3	5 & 6	Procurement order for 150 additional Ambulances has already been issued which will be provided in due course. Places of deployment would be provided as and when approved by the Government.								
3	A2	8 Technical Part (6)	10	Bidders are expected to bring software to manage and operate the hardware of the existing project. This software installed in the project by the Service Provider (SP) would become property of Government of Rajasthan. This would be purchased by the SP in the name of Government of Rajasthan. It will be without source code but provision of upgradation/updation would be ensured. Renewal fee, if any, after completion of the agreement will be borne by the Government. Details of the hardware in present project is enclosed at annex. 1 and software requirements at annex. 2.								
4	A3	2 bullet 3	14	Minimum number of personnel to be deployed and should be available on duty 24X7 on each ambulance and qualifications thereof shall be as under:- <table border="1" style="width: 100%; margin-top: 5px;"> <thead> <tr> <th>S.No</th> <th>Designation</th> <th>Numbers</th> <th>Qualification</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>EMT</td> <td>1</td> <td>GNM/B.</td> </tr> </tbody> </table>	S.No	Designation	Numbers	Qualification	1	EMT	1	GNM/B.
S.No	Designation	Numbers	Qualification									
1	EMT	1	GNM/B.									

(Handwritten Signature)

							Sc. Nursing
				2	Pilot	1	As in Govt. for for driving of heavy vehicles
5	A3	2 (Bullet No.5)	15	Computer telephony integration with the ability to log calls with geographical information system with GPRS integrated ambulance monitoring system in all (164+150+136) Ambulances.			
6	A3	3 (First Bullet)	15	To provide 24x7 pre-hospital emergency transportation care (Ambulance) services across the State within 20 minutes in urban areas and 40 minutes in rural areas).			
7	A3	4 (Second Bullet)	16	Actual cost of medical/non medical consumables reasonably procured for use in the Ambulances and the cost of IEC activities will be separately reimbursed by the Government on submission of monthly claims. There shall invariably be inscription on the consumables as " Free supply by Govt. of Rajasthan. Not for sale ". List of the consumables which are being used in the present ambulances is enclosed at annex.3			
8	A3	4 (Third Bullet)	16	IEC activities of the project will be undertaken by the service provider on the basis of plan duly approved by the Government.			
9	A3	5(10)	17	The service provider would adhere to the mutually agreed time schedules.			
10	A3	5(11) & 6(4)	17 & 18	Standard Operating Procedures for operation of the services will be prepared and finalized by the Government of Rajasthan in consultation with the selected Service Provider.			
11	A3	7	18	<u>Commencement and duration</u> Duration of the agreement will be 3 years from the date of signing the agreement. The			

				<p>duration may be extended upto 2 years with mutual consent of both parties. Bidder will quote rate for first three years.</p> <p>However, there will be a transition period of 90 days from the date of the signing the agreement. During the transition period, services shall be continued by the existing service provider on his software and the new service provider would arrange and install the required software. After transition period, the project would be fully taken over by the new service provider. It would be ensured that the services are not adversely affected during the transition period. Payment to the new service provider would only be started after fully taking over the project. Government shall facilitate the transition.</p>
12	A3	8	19	<p>1. <u>Earnest Money Deposit & Security Deposit</u></p> <p>The bidder shall deposit Earnest Money Deposit (EMD) amounting to Rs.50 lacs in prescribed form in favour of "Rajasthan State Health Society, payable at Jaipur" alongwith the bid.</p> <p>In the absence of the EMD, technical proposal of the bidder shall be rejected. The earnest money shall be forfeited in case the bidder withdraws or modifies the offer after opening of the bid but before acceptance of the bid or he does not execute the agreement and deposit security deposit within specified time. Earnest money of unsuccessful bidders shall be refunded soon after final acceptance of the bid.</p> <p>The bidder whose proposal is accepted and award issued shall have to deposit Security Deposit of an amount of Rs 2.00 crores in prescribed form. Amount of Earnest money deposit can be adjusted into the security deposit.</p>



				<p>The earnest money/security may be deposited in the following forms-</p> <ol style="list-style-type: none"> 1) Bankers cheque/Bank draft of scheduled bank in the name of Rajasthan State Health Society, payable at Jaipur. 2) Post Office savings bank pass books. 3) Defence Saving Certificates, Kisan Vikas Patras, National Savings Certificates and any other script/instrument under National Savings Schemes for promotion of small savings issued by a post office in Rajasthan, if the same can be placed under the relevant rules. They shall be accepted at their surrender value at the time of submission and formally transferred in the name of Rajasthan State Health Society, Jaipur with the sanction of Heal Post Master. 4) Firms may submit bank guarantee in lieu of cash/D.D./Banker's Cheque receipted copy of challan in appropriate cases towards security deposit. <p>Security deposit is for due performance of the agreement. It can be forfeited by the Government in the following circumstances-</p> <ol style="list-style-type: none"> 1) When any terms or conditions of the agreement are infringed. 2) When the service provider fails in providing the services satisfactorily. <p>Notice will be given to the bidder/service provider with reasonable time before the earnest money / security deposit is forefeited.</p>
13	A3	9	19	Advance financing, shall be against a separate bank guarantee and limited to Rs. 2.00 Crores at any point of time.



14	A3	11 (Para 1 only)	20	An average of 4 trips/day/Ambulance is expected in first three months of operation after fully taking over the project; this is expected to achieve a minimum average of 5 trips/day/ambulance in next three months of operations. Other than this no call or emergency should be left unattended even after expected level of minimum trips is achieved. In case this level of service is not maintained, proportionate deductions from the claims will be effected.
15	A3	11 (Para 2 only)	20	In case of other defaults in services necessary action under terms of the agreement will be initiated in addition to imposition of penalty considering seriousness of the default. The fault shall be determined with reference to the outcomes as mentioned at para 3 above and adverse findings in external evaluations or from District Health Societies. The penalty will be determined by a committee consisting of Principal Secretary, Medical & Health, Mission Director, National Rural Health Mission, Director (PH) and PD (NRHM).
16	Part "B"	Schedule of Rates	Description of items	The term- "Comprehensive Insurance from State Insurance Department, Govt. of Rajasthan" is substituted in place of the words -"Ambulance Insurance".


(B.S.Detha)

Mission Director, NRHM.

Copy to the following for information and necessary action-

1. PS to Chief Secretary, GoR.
2. PS to Principal Secretary, Medical, Health & Family Welfare, GoR.
3. PS to Principal Secretary Finance, GoR.
4. PS to Mission Director, NRHM.
5. Project Director, NRHM.
6. Financial Advisor, NRHM.
7. In-charge Server Room for uploading the addendum on official website of Department.


Project Director, NRHM.